

BOYD**CAT****Boyd Company**

10001 Linn Station Road
Louisville, KY 40223
800.494.2963 tel

Updated July 2020

Important Information Regarding COVID-19

Safety is our highest priority at Boyd CAT and we are taking precautionary measures to ensure the safety of our employees, our families, our customers and our communities. Our goal is to continue to have a safe workplace, while supporting our customers through this crisis.

During this unprecedented time, we are taking significant steps to help protect our employees and to reduce the spread of this virus:

- We are monitoring and following the guidance of global health experts at the World Health Organization (WHO) and the U.S. Centers for Disease Control (CDC) on preventing the spread of the COVID-19 virus.
 - Reminding employees about the importance of proper and frequent hand washing and proper health etiquette when coughing or sneezing.
 - All company locations are being disinfected at least twice daily along with high touch areas and tools.
 - Instructing employees to take temperature and perform wellness check before coming to work and instructing employees to stay home from work if they feel sick.
 - Requiring all employees to report any exposure or travel plans that they have.
 - Requiring employees to report any instances of contact with someone that tests positive for COVID-19.
 - Contact tracing procedures have been implemented should they be needed
 - Hand Sanitizer and Proper PPE provided for employees.
 - Sneeze guards and protective barriers added to customer facing areas.
- We have some individuals working from home, while others will be working at our branch locations by practicing “social distancing” to ensure we have staff available to service our customers.
- If a team member cannot practice safe social distancing they have been provided a face covering to utilize and have been instructed to do so.
- Employees wear the face covering when in areas accessible to the general public – parts counter, showrooms.
- Per recent Executive Orders in the states we operate in, we are strongly encouraging our customers to wear a face covering when entering our locations or working with our team members. This can help protect all of us so we can all remain open. Our customers can continue to operate their businesses and we can continue to care for your parts, service, and equipment needs. We recognize some individuals are not able to wear a face covering due to personal reasons and we respect this decision but do ask these individuals to practice social

NEW NAME. SAME OWNER. SAME GREAT TEAM.

WHAYNE SUPPLY & WALKER MACHINERY ARE NOW BOYD CAT.®

distancing while in our locations. If a customer forgets their face covering we are working to secure face coverings to have available for use.

- We continue to work with our suppliers to ensure parts and supplies are available when you need them.

Service

We will continue to have techs available to service your equipment. Please call your local branch for your shop or field service needs.

Parts

We will continue to have several options available to order and receive parts.

- Our Parts Sales Center is open 24 hours a day – seven days a week and can be reached at 1-800-494-2963.
- Your parts orders can be emailed to partssalescenter@BoydCat.com.
- You may place parts orders online through parts.cat.com.
- If you are not set up for parts.cat.com, please contact your parts and service representative or Daniel Werncke by phone at 502-396-9727 or by email at DanielWerncke@BoydCat.com to set up an account.
- If you do not want to come to a Boyd facility to pick up your parts, you may elect to use one of our drop boxes located throughout our territory.
- Please call your local Parts and Service Representative, local Parts Manager or Branch Manager to discuss drop box options.
- We can also ship parts directly to your location. Please indicate this when placing orders.

Machinery, Rental & Product Support Sales Representatives

We have asked our sales representatives to work from home whenever possible and to be available at your request to visit your site for only essential needs. When visiting your location our sales team members will follow your COVID-19 requirements along with our requirements. Remember your sales representative is only a phone call away. We will strive to handle your needs via phone calls, texts or emails along with in person visits that meet your COVID-19 standards.

Thank you for your continued support, we appreciate your business and look forward to continuing to service you through these difficult times and during the better days ahead.

Be safe,

Monty Boyd
President & CEO
Boyd Company